



SOUTHEAST WORKFORCE DEVELOPMENT LOCAL BOARD

RESOLUTION 2018-19-03

Utilization of the Strategic Network of Citizen Services (RESC, for its Spanish acronym)

The Southeast Labor Development Local Board, in a meeting held on November 14, 2018, after verification of quorum, discussed and evaluated the services of the Strategic Network of Citizen Services (RESC, for its Spanish acronym). This network is an initiative that was authorized in the Administration Bulletin No. COE -2015-023 of July 14, 2015. Its objective is to facilitate access to diverse services in an expedite, efficient and effective way. The Network has a unique portal of online services, and a unique number of services and applications. This service is conducted by the government with the end in view of doing a search in representation of the citizen to avoid that the latter must visit different agencies to conduct a process. The abovementioned Bulletin establishes that, as of December 31, 2015, no agency will be able to request from a citizen a document or certificate that the government has, including all its agencies, except when applicable legislation exists that stipulates the opposite. As a result of the deliberation process, the Local Board resolves as follows:

Upon discussing and evaluating the objectives and services of the Strategic Network of Citizen Services, authorized in the Administration Bulletin No. COE -2015-023 of July 14, 2015, the Southeast Workforce Development Local Board, approves the following:

1. That the Strategic Network of Citizen Services could be used to benefit the employers that present proposals to the Local Area.
2. That after being authorized in writing by the employer, the Local Board be able to access the system to request the certificates that are used as part of the proposal evaluation and posterior hiring process in those cases in which the proposal has been approved.
3. That the certificates issued by the Strategic Network of Citizen Services be considered as official documents.

This Resolution will be in effect immediately, and the Executive Director is instructed to discuss the same with the pertinent officials within five (5) working days after its approval.

Approved today, November 14, 2018, in Humacao, Puerto Rico.

[Signed]

Rafael H. Aparicio Cesaní, President Local Board

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Calle Dufresne Esquina Antonio López No. 104 Humacao, Puerto Rico 00791 | PO Box 487 Humacao, Puerto Rico 00792
T (787)656-0101|656-0658| TTY (787) 656-0655

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